

Regarding VRS interoperability...the current situation smacks of the old days when AT&T controlled all aspects of telephone service (equipment, local service, and long distance service). VRS users deserve better. They deserve to be able to pick and choose from among providers on a daily--even on a per-call--basis. After that, isn't that what the general public can do?

As long as VRS services are compartmentalized, with very little crossover by owners of specific equipment towards services other than their own, then VRS does not meet the true test of a TRS service as mandated by the ADA. VRS is the next generation of TRS for many Deaf people. At some point, VRS will be mandated to follow the intent and spirit of the ADA--why not start now? Now, before VRS providers become more firmly entrenched in current practices and it becomes more cost-prohibitive for them to change their game plan.

Please make VRS in the US interoperable in terms of equipment and services.